GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3562
ANSWERED ON:07.12.2016
Catering Complaints
Diwakar Shri Rajesh Kumar;Nishad Shri Ajay

Will the Minister of RAILWAYS be pleased to state:

(a) the number of complaints received by the Railways against private catering companies for over-charging and flouting directions during the last three years, year-wise;
(b) whether any investigation is going on against such catering firms;
(c) if so, the names of the companies against whom such investigations are going on;
(d) whether some catering agencies have been found not serving food items as per approved contract; and
(e) if so, the details thereof and the action taken against such agencies?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) to (e): A Statement is laid on the Table of the House.

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